| Metric Category ACT* | Metric Number 1a 1b | OHA will increase the number of individuals with SPMI served by ACT teams. | Performance Outcome 1,050 individuals will be served by the end of year one (June 30, 2017). 2,000 individuals will be served by the end of year two (June 30, 2018). | Baseline 2015 | Target Year 1 6/30/2017 1,050 | Target Year 2 06/30/18 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY 1,098 | Quarter Ending Dec 31 of each FY 1,120 1,260 | Quarter Ending March 31 of each FY 1,140 1,226 | Quarter Ending June 30 of each FY 1,170 1,248 |
|----------------------------|------------------------------|---|---|----------------------|--|------------------------------|---------------------------|---|---|---|--|
| Crisis | 7a | OHA will increase the number of individuals with mobile crisis services, as follows: | # of individuals served by ACT Teams During year one (July 1, 2016 to June 30, 2017), 3,500 people will be served by mobile crisis. | 3,150 | 3,500 | | | 1,288 3,587 | 3,472 | 3,564 | 3,832 |
| | 7 b | | During year two (July 1, 2017 to June 30, 2018), 3,700 people will be served by mobile crisis. | | | 3,700 | | 4,208 | 5,027 | 6,983 | 7,270 |
| | | | # of individuals served by Mobile Crisis | | | | | 8,134 | | | |
| Crisis* | 8c | OHA will track and report the number of individuals receiving a mobile crisis contact. | By the end of year two (June 30, 2018), Oregon will report the number of individuals whose dispositions after contact with mobile crisis result in: | | | | | | | | |
| | | | stabilization in a community setting rather than arrest (FY2) | | | | | n/a | 2,401 | 2,041 | 2,021 |
| | | | presentation to an emergency department (FY2) | | | | | n/a | 349 | 270 | 454 |
| | | | admission to an acute care psychiatric facility (FY2) | | | | | n/a | 169 | 205 | 105 |
| | | | stabilization in a community setting rather than arrest (FY3) | | | | | 2,498 | | | |
| | | | presentation to an emergency department (FY3) | | | | | 414 | | | |
| | | | admission to an acute care psychiatric facility (FY3) | | | | | 124 | | | |
| SH* | 14a | OHA's housing efforts will include an increase in the number of individuals with SPMI in supported | In year one (July 1, 2016 to June 30, 2017), at least 835 individuals will live in supported housing. | 442 | 835 | | | 767 | 834 | 876 | 966 |
| | 14b | housing, as follows: | In year two (July 1, 2017 to June 30, 2018), at least 1,355 individuals will live in supported housing. | | | 1,355 | | 1,008 | 1,002 | 1,026 | 1,036 |
| | 14c | | In year three (July 1, 2018 to June 30, 2019), at least 2,000 individuals will live in supported housing. | | | | 2000 | 1221 | | | |
| PDS | 16a | OHA will increase the availability of peer-delivered services, as follows: | By the end of year one (June 30, 2017), OHA will increase the number of individuals who are receiving peer-delivered services by 20%. | 2,156 | 2,587 | | | 2,434 | 2,461 | 2,538 | 2,880 |
| | 16b | | By the end of year two (June 30, 2018), OHA will increase the number of individuals who are receiving peer-delivered services by an additional | | | 3,456 | | 3,022 | 3,289 | 3,522 | 3,775 |
| | | | # of individuals receiving peer-delivered services | | | | | 3,895 | | | |
| OSH | 20a | Discharge from OSH will occur as soon as an individual is ready to return to the community, as follows: | By the end of year one (June 30, 2017), 75% of individuals who are Ready to Place/Ready to Transition will be discharged within 30 calendar days of placement on that list. | 51.7% | 75.0% | | | 55.4% | 59.6% | 61.6% | 61.3% |

^{*} Quarterly data for metrics marked with a "*" reflect 3 months of data for a given quarter. Quarterly data for other metrics are based on the past year's worth of data, reported on a rolling basis through the end of a given quarter.

| Metric Category | | Performance Outcome | Baseline 2015 | Target Year 1 6/30/2017 | Target Year 2 06/30/18 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY | Quarter Ending Dec 31 of each FY | | Quarter Ending June 30 of each FY |
|--------------------|-----|--|-------------------------------|-------------------------------|------------------------------|------------------------|--|---|---------|--|
| | 20b | By the end of year two (June 30, 2018), 85% of individuals who are Ready to Place/Ready to Transition will be discharged within 25 calendar days of placement on that list. | 41.6% | n/a | 85.0% | | 53.9% | 49.0% | 47.1% | 48.4% |
| | 20c | By the end of year three (June 30, 2019), 90% of individuals who are Ready to Place/Ready to Transition will be discharged within 20 calendar days of placement on that list. | 30.1% | | | 90.0% | 45.3% | | | |
| | 20e | OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY1) | Baseline Not Applicable | Measure without Target | | | 0 | 1 | 1 | 1 |
| | | OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY2) | | | | | 5 | 2 | 3 | 3 |
| | | OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY3) | | | | | 1 | | | |
| OSH | 24 | At the end of year one (June 30, 2017), OSH will discharge 90% of individuals within 120 days of admission.(FY1) | 37.8% | 90.0% | | | 41.5% | 41.7% | 46.4% | 46.9% |
| | | At the end of year one (June 30, 2017), OSH will discharge 90% of individuals within 120 days of admission.(FY2) | | | 90.0% | | 46.5% | 47.8% | 48.6% | 54.1% |
| | | The percentage of individuals discharged withing 120 days of admission | | | | | 58.0% | | | |
| ACUTE* | 29a | By the end of year one, (June 30, 2017), 60% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider. | Baseline Not Applicable | 60% | | | | Not Av | ailable | |
| | 29b | By the end of year two, (June 30, 2018), 75% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider. | | | 75.0% | | 21.4% | 27.7% | 29.6% | 27.7% |
| | 29c | By the end of year three, (June 30, 2019), 85% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider. | | | | 85.0% | 26.0% | | | |
| ACUTE | 30 | OHA will continue to require that individuals receive a follow up visit with a community mental health provider within 7 days of discharge, and OHA will report this data. (FY1) | 79.4% | Measure without Target | | | 71.5% | 72.0% | 73.0% | 74.20% |

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| Metric Category | Metric Number | Performance Outcome | | Target Year 1 6/30/2017 | Year 2 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY | Quarter Ending Dec 31 of each FY | Quarter Ending March 31 of each FY | Quarter Ending June 30 of each FY |
|--------------------|------------------|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|--|---|---|--|
| | | OHA will continue to require that individuals receive a follow up visit with a community mental health provider within 7 days of discharge, and OHA will report this data. (FY2) | | | Measure without Target | | 75.7% | 77.8% | 77.2% | 76.7% |
| | | % of individuals receiving a follow up visit with community mental health provider within 7 days of discharge. | | | | Measure without Target | 75.7% | | | |
| ACUTE | 31a | OHA will monitor and report the 30 day rates of readmission, by acute care psychiatric facility. (FY1) | 9.2% | Measure without Target | | | 10.9% | 11.1% | 10.3% | 10.60% |
| | | OHA will monitor and report the 30 day rates of readmission, by acute care psychiatric facility. (FY2) | ; | | Measure without Target | | 11.0% | 10.8% | 11.8% | 12.2% |
| | | 30 day rates of readmission. | | | | Measure without Target | 12.0% | | | |
| | | OHA will monitor and report the 180 day rates of readmission, by acute care psychiatric facility. (FY1) | 21.3% | Measure without Target | | | 22.6% | 22.6% | 22.7% | 22.80% |
| | | OHA will monitor and report the 180 day rates of readmission, by acute care psychiatric facility. (FY2) | | | Measure without Target | | 23.8% | 22.9% | 23.4% | 24.0% |
| | | 180 day rates of readmission. | | | | Measure without Target | 23.5% | | | |
| ACUTE | 31b 32 | Two or more readmissions to acute care psychiatric hospital in a six month period. (FY1) | Baseline Not Applicable | Data for Process Measure | | | n/a | 346 | 280 | 284 |
| | | Two or more readmissions to acute care psychiatric hospital in a six month period. (FY2) | | | Data for Process Measure | | 305 | 314 | 291 | 302 |
| | | Two or more readmissions to acute care psychiatric hospital in a six month period. (FY3) | | | | Data for Process Measure | 315 | | | |

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| Metric Category | Metric Number | | Performance Outcome | Baseline 2015 | Target Year 1 6/30/2017 | Target Year 2 06/30/18 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY | Quarter Ending Dec 31 of each FY | Quarter Ending March 31 of each FY | Quarter Ending June 30 of each FY |
|--------------------|------------------|--|--|---------------|-------------------------------|------------------------------|------------------------------|--|---|---|--|
| ACUTE | 35 | | OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY1) | 8.9 | Measure without Target | | | 9.6 | 9.6 | 11.0 | 11.24 |
| | | | OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY2) | n/a | n/a | Measure without Target | | 11.5 | 11.4 | 11.2 | 11.16 |
| | | | OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY3) | | | | Measure without Target | 10.8 | | | |
| | 35 | | OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY1) | 385 | Measure without Target | | | 435 | 423 | 459 | 475 |
| | | | OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY2) | | | Measure without Target | | 534 | 529 | 509 | 518 |
| | | | OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY3) | | | | Measure without Target | 470 | | | |
| ED | | OHA will reduce recidivism to emergency departments for the psychiatric purposes, by taking the following steps: | OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY1) | 1,067 | Measure without Target | | | 924 | 919 | 865 | 834 |
| | | | OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY2) | | | Measure without Target | | 828 | 935 | 838 | 622 |
| | | | OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY3) | | | | Measure without Target | 765 | | | |
| ED | | OHA will reduce the rate of visits to general emergency departments by individuals with SPMI | By the end of year one (June 30, 2017), there will be a 10% reduction from the baseline. | 1.5 | 1.4 | | | 2.0 | 2.1 | 2.0 | 2.0 |
| | | for mental health reasons, as follows: (excludes Unity) | By the end of year two (June 30, 2018), there will be a 20% reduction from the baseline. | | | 1.2 | | 1.97 | 1.9 | 1.82 | 1.79 |
| | | | *Rate of visits to general emergency departments | | | | | 1.61 | | | |

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| Metric Category | Metric Number |] | Performance Outcome | Baseline 2015 | Target Year 1 6/30/2017 | Target Year 2 06/30/18 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY | Quarter Ending Dec 31 of each FY | Quarter Ending March 31 of each FY | Quarter Ending June 30 of each FY |
|--------------------|------------------|--|---|-------------------------------|-------------------------------|------------------------------|------------------------------|--|---|---|--|
| ED | 43 | strategy for collecting data regarding individuals | OHA will begin reporting this information in July 2017, and will provide data by quarter thereafter. OHA will report this information by region. OHA will pursue efforts to encourage reporting on a hospital-by-hospital basis. | | | | Not A | vailable | | | |
| SE* | 45a | | The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment (FY1) | Baseline Not Applicable | Measure without Target | | | 680 | 697 | 628 | 757 |
| | | | The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment (FY2) | | | Measure without Target | | 749 | 756 | 731 | 762 |
| | | | The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment (FY3) | | | | Measure without Target | 770 | | | |
| SE* | 45b | | The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY1) | Baseline Not Applicable | Measure without Target | | | 114 | 115 | 164 | 110 |
| | | | The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY2) | | | Measure without Target | | 121 | 127 | 139 | 137 |
| | | | The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY3) | | | | Measure without Target | 128 | | | |
| SRTF | 49b (i) | | By the end of year one (June 30, 2017), there will be a 10% reduction from the baseline. (Mean) | 638.0 | 574.2 | | | 409.1 | 552.8 | 543.5 | 553 |
| | 49b (ii) | | By the end of year two (June 30, 2018), there will be a 20% reduction from the baseline. | | | 510.2 | | 449.7 | 501.8 | 663.2 | 676.0 |
| | | | Length of stay of civilly committed individuals in secure residential treatment (FY3) | | | | | 664.8 | | | |

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| Metric Category | Metric Number | | Performance Outcome | Baseline 2015 | Target Year 1 6/30/2017 | Target Year 2 06/30/18 | Target Year 3 06/30/19 | Quarter Ending Sept 30 of each FY | Quarter Ending Dec 31 of each FY | Quarter Ending March 31 of each FY | Quarter Ending June 30 of each FY |
|--------------------|------------------|---|--|-------------------------------|-------------------------------|------------------------------|------------------------------|--|---|---|--|
| SRTF | 49c | OHA will regularly report on the number of civilly committed individuals in SRTFs, their lengths of stay, and the number of individuals who are | Starting with year two of this Plan (July 1, 2017), OHA will collect data identifying the type of, and the placement to which they are discharged. | | | See A | Attached Table | of Prelimino | ary Data | | |
| CJD* | 52a | | OHA will continue to report the number of individuals with SPMI receiving jail diversion services. (FY1) | Baseline Not Applicable | Measure without Target | | | 1,553 | 1,610 | 1,736 | 2,499 |
| | | | OHA will continue to report the number of individuals with SPMI receiving jail diversion services. (FY2) | n/a | n/a | Measure without Target | | 1,822 | 1,766 | 1,884 | 2,086 |
| | | | Number of individuals with SPMI receiving jail diversion services. (FY3) | | | | Measure without Target | 1,888 | | | |
| | 52a | | OHA will continue to report the number of reported diversions. (Pre-Booking) (FY1) | Baseline Not Applicable | Measure without Target | | | 284 | 385 | 346 | 515 |
| | | | OHA will continue to report the number of reported diversions. (Pre-Booking) (FY2) | | | Measure without Target | | 356 | 350 | 393 | 502 |
| | | | Number of reported diversions. (Pre-Booking) (FY3) | | | | Measure without Target | 421 | | | |
| | 52a | | OHA will continue to report the number of reported diversions. (Post-Booking) (FY1) | Baseline Not Applicable | Measure without Target | | | 1,269 | 1,225 | 1,390 | 1,984 |
| | | | OHA will continue to report the number of reported diversions. (Post-Booking) (FY2) | | | Measure without Target | | 1,466 | 1,416 | 1,491 | 1,574 |
| | | | Number of reported diversions. (Post-Booking) (FY3) | | | | Measure without Target | 1,396 | | | |
| | 52d | | As of July 2016, OHA will track arrests of individuals with SPMI who are enrolled in services and will provide data by quarter thereafter. | Baseline Not Applicable | | | | | Data F | Pending | |

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